



...experience the commitment™



ECM and IBM FileNet®

CGI/IBM ECM BENEFIT

Drawing upon leading technologies and industry expertise, CGI and IBM have developed a unique partnership that delivers powerful ECM solutions that provide clients with better decision making abilities and reductions in costs. Leveraging strong capabilities and leading technologies, clients reap many benefits from this strategic partnership, including:

- **Customized, results-oriented solutions**
- **Improved decision making and planning**
- **Enhanced productivity**
- **Improved performance and efficiency**
- **Accelerated implementation**
- **Reduced costs and risk**

MORE DATA MEANS MORE CONTENT

Worldwide production of information has increased 30 percent per year over the last five years. More data means more content that needs to be managed. Content is the heart of an organization and routing content into a relevant and usable framework is what enterprise content management (ECM) is all about. It means analyzing how a company's content is used, reused, and delivered, and creating a solution specific to those needs. The ability to harness this information comes from fundamental knowledge of technologies, tools, and methods used to capture, manage, store, preserve, and deliver content across an enterprise combined with detailed knowledge of the customer's industry.

CUSTOMER FOCUSED SOLUTIONS

In the evolving ECM marketplace, new products proliferate, but true customer focused solutions are few. Even more unusual is a dynamic ECM solution perfected through a long-term partnership that has matured into a unique approach to business and a fundamental understanding of each organization's areas of expertise.

Since 1986, CGI and IBM FileNet have built a strong relationship, successfully collaborating on more than 250 ECM projects that have yielded tremendous cost savings and additional revenue for customers worldwide. In recognition of this success, CGI was named IBM FileNet's first Global Alliance Partner back in 1997, and has been honored as a top five IBM FileNet partner for 18 of the last 20 years.

CGI and IBM FileNet bring relevant experience to the customer, leveraging in-depth industry knowledge and IT expertise to meet even the most complex ECM requirements. As a top IBM FileNet partner, CGI brings proven consulting and engagement practices honed over the last 30 years, ISO 9001 certification, and a track record of technology and industry leadership.

The CGI and IBM FileNet partnership helps an organization make better decisions by managing the content and processes that drive their business. The IBM FileNet ECM solution allows customers to build and sustain competitive advantage by managing content throughout their organizations, automating and streamlining their business processes, and providing the spectrum of connectivity needed to simplify their critical and everyday decision making.



Employing the IBM FileNet P8 Architecture

CGI leverages the IBM FileNet P8 architecture — a standards-based, enterprise application compatible architecture — to integrate internal and external systems. Its ECM application development framework and tools are specifically designed to promote ease of use, rapid application development, and lower total cost of ownership. This offers the client enterprise-level scalability and flexibility. CGI has IBM FileNet certified consultants trained to deliver high-quality, low-risk solutions. Each of IBM FileNet's ECM capabilities emphasizes a different aspect of the ECM framework:

- **IBM FileNet Business Process Manager** automates, streamlines, and optimizes complex business processes by managing the flow of work between people and systems.
- **IBM FileNet Content Manager** provides control, access, and sharing of any form of content in a secure and highly scalable environment.
- **IBM FileNet Image Manager** provides secure and permanent storage and management of enterprise-level volumes of document images and other electronic content.
- **IBM FileNet Forms Manager** provides everything needed to easily design, deploy, and process electronic forms across the enterprise to speed business decisions.
- **IBM FileNet Records Manager** is designed to address your key business requirements for recordkeeping and compliance.
- **IBM FileNet Email Manager** provides a new approach to email management moving beyond pure rules and policy style capture with flexible methods for archiving. IBM Email Manager can capture all email or email with enterprise value and upload them to a central repository where security is applied and messages are indexed.
- **IBM eDiscovery Manager** provides an eDiscovery interface that can help your organization respond to litigation discovery demands quickly and cost. IBM eDiscovery Manager preserves e-mails in a security-rich, traceable, high-scale repository that integrates chain-of-custody tracking and records management.
- **IBM eDiscovery Analyzer** provides conceptual search and content capabilities to help legal and supporting IT teams quickly locate key evidence needed to form preliminary strategies.
- **IBM FileNet Records Crawler** helps you quickly and easily analyze the content and context of documents to determine their business value and moves content into IBM content management repositories in an automated manner.
- **IBM Classification Module** automates the process of categorizing your content by reading and analyzing the full text of each document.
- **IBM Content Collector** provides capabilities for leveraging advanced classification, records management, eDiscovery, and content-centric business process management capabilities as part of an ECM platform.

COMPANY PROFILE

At CGI, we're in the business of satisfying clients. For 30 years, we've operated upon the principles of sharing in our clients' challenges and delivering quality services to address them.

As a leading IT and business process services provider, CGI has approximately 25,000 professionals operating in 100+ offices worldwide, giving us the competitive advantage of close proximity to our clients. Through these offices, CGI offers local partnerships and a balanced blend of global delivery options—including onshore, nearshore and offshore expertise—to ensure clients receive the combination of value and expertise they require.

CGI defines success by exceeding expectations and helping clients achieve superior performance.

MORE INFORMATION

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